

ISC West: Health & Safety Task Force and Partnering with Sands Expo/Venetian

ISC West is committed to organizing our event in line with up to date guidance from public health officials, including the Centers for Disease Control and Prevention (CDC) and World Health Organization (WHO), state and local governments and the protocols put in place by our network of venue partners. As part of that commitment, and to prioritize the health and well-being of everyone at ISC West, in the Spring of 2020 we created a Reed Exhibitions Health & Safety Task Force to develop and implement policies and best practices around COVID-19 response and prevention. Our policies and best practices are being updated and adjusted as more information and guidance becomes available and we will regularly share the most up to date information with our customers.

At this time, we are focused on actively reviewing and strengthening our planning in connection with the following five areas: (1) ***show layout and logistics***, (2) ***physical distancing***, (3) ***health screening and medical response***, (4) ***cleaning, sanitization and personal protective equipment***, and (5) ***conference and special events***. With these areas as our framework, we are committed to instituting the measures described below to align with and supplement the extensive guidelines and procedures of the **Venetian Resort and Sands Expo and Convention Center**.

When you are at ISC West 2021, you can expect the following:

- Clear messaging that reflects all COVID-19 protocols and requirements displayed throughout the venue/event and provided in advance to all customers, vendors and staff;
- Hand sanitizer dispensers deployed throughout exhibit hall and other areas;
- Use of disinfectant products that have been pre-approved and certified by the U.S. Environmental Protection Agency (EPA) for use against emerging viruses, bacteria, and other airborne and blood-borne pathogens;
- Clearly defined cleaning procedures, including sanitization of key touchpoints (such as door handles) during peak periods and regularly throughout the event;
- Modified exhibit floor to accommodate physical distancing, capacity limits and traffic flow;
- Modified common areas to ensure appropriate physical distancing and dedicated entrance and exit areas;
- Transparent barriers to provide physical distancing at Event management customer-
- Clear guidelines around booth design and cleaning requirements for all exhibitors and on-site inspections to ensure compliance with those requirements;
- Limits on meetings/conference session/panel capacity and revised layouts for appropriate physical distancing;
- Additional time between meetings/conference sessions/panels to allow for thorough room cleaning and sanitization;
- No handshake policy; and
- Requiring the use of face coverings by all staff, customers and vendors (i) when the individual may not be able to maintain at least 6 feet of distance between themselves and others, or (ii) as required by state and local government.

**The Venetian Resort® Las Vegas and Sands Expo® and Convention Center:
Policies and Procedures Implemented in Response to COVID-19 (*Venetian Clean*)**

- The *Venetian Clean* commitment includes more than 800 initiatives that have been introduced to enhance safety and minimize risk for guests and staff.
- **Cleaning:** There will be an increase in the frequency of routine cleaning in public spaces, heart-of-house back areas, and guest suites – meeting or exceeding CDC guidelines.
 - Includes use of disinfectants that are EPA registered for emerging viral pathogens and exploring new technologies that are EPA registered for emerging viral pathogens, and exploring new technologies such as UV lighting and electrostatic sprayers
 - Throughout the resort, hundreds of sanitation stations (that include hand sanitizer or hand sanitizing wipes) have been installed.
 - Frequent and ongoing cleaning with an emphasis of “high-touch” surfaces (including elevator buttons, door handles, public restrooms, meeting room door locks, electronic kiosks, escalator and stair handrails, and dining services).
 - Restrooms are sanitized continuously, or at least once an hour, including wiping down counters and stalls. All are equipped with automatic flushers, faucets and soap dispensers.
 - During peak meeting periods, attendants will be stationed next to escalators within the Congress Center and Sands Expo to sanitize handrails.
 - Sprayers will be used to disinfect many meeting spaces, including Sands Expo business center, coat check, sidewalks and drop-off/pick-up waiting areas, front entrance, exhibit halls, lobbies, stairwells, mezzanine, etc.
- **Personal Protective Equipment (PPE):** Within the resort, guests are encouraged to wear face coverings and there has been an increase in hand sanitizer stations.
 - For guests staying at the Venetian Resort, upon arrival, they will receive a *Venetian Clean* “personal care” amenity kit in their suites, which includes (2) face masks, (2) sets of gloves, a 2 oz. bottle of hand sanitizer, and a packet of sanitizing wipes. Each day, guests staying at the resort will be provided fresh masks and gloves.
 - For guests not staying at the resort, PPE will be readily available for purchase throughout the resort at retail outlets, the Exhibitor Service Center, Café Presse and Market Stands.
 - Nearly 300 touchless dispensers for hand sanitizing will be throughout public spaces in the Congress Center and Sands Expo.
- **Meeting Rooms:** In addition to normal “refresh” procedures, disinfectants (EPA registered) will be used for the following areas:
 - Disinfection of “high-touch” surfaces including doors, door handles, peepholes, air wall pocket doors, air wall panel doors, phone/light preset panels, telephones, lighting preset sectors, and thermostats.
 - If a room is set, there will be disinfection of all chairs, linens will be replaced, pens will be replaced, and podiums will be disinfected – in many cases, disinfection with sprayers and UV-C lighting will supplement procedures.
- **Thermal Screening:** Thermal screeners will be placed at every entrance to The Venetian Resort and Sands Expo, providing non-invasive temperature checks for resort guests upon arrival. All meeting and exhibition attendees will also be subject to these screenings.
 - Thermal scanners will be placed at the Sands main entrance, the tour buss lobby (level 1) and at the loading docks of Hall D (for contractors and vendors).

- Should a guest register a temperature of above 100.4 degrees F, they will be brought to a discreet secondary area where they can relax and be re-screened. Those who have a confirmed temperature upon a second screening will undergo a further medical assessment and will be directed to appropriate medical care.
- For those who are not staying on-site at the resort, the tour bus lobby will continue to be utilized and guests will be screened upon arrival.
- **Air Quality:** The frequency of air filter replacement and HVAC system cleaning has been increased, and the fresh-air intake has been maximized to increase external air-flow into the facility. HEPA filters have been installed in certain areas.
- **Security and EMT Staff:** The resort has a team of security officers who monitor the property around the clock. A team of certified Emergency Medical Technicians (EMTs) offer service to the entire resort 24-hours a day at The Venetian Resort.
- **Physical Distancing:** In accordance with Nevada state guidelines, all guest queue areas are marked to indicate proper distancing, including front desks, elevator lobbies, entertainment venues, coffee shops and casual dining, and rideshare/taxi lines.

More information about the specific plans and requirements of the **Venetian Resort and Sands Expo and Convention Center** are available [HERE](#) for your reference.